

# Morae Cuts Client Costs by 75% and Meets a One-Week Deadline with Relativity aiR for Review



Morae

**Customer Since**  
2012

**Headquarters**

**Location**  
Houston, Texas

**Share Their Story**



## How did they do it?

- Used aiR for Review to conduct a relevance review of nearly 20,000 documents, achieving 98% recall with only one associate attorney.
- Completed an issues review of 4,000 documents in just six hours — one-third the time of traditional methods.
- Accelerated review of incoming productions by leveraging insights from the issues review.

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## The Holiday Hustle

Morae provides legal, risk, and compliance support to law firms and legal departments through tailored, technology-enabled solutions. Supporting customers around the world, they are no stranger to high-pressure litigation, but a December 2024 case raised the stakes. Their Am Law 100 client — wanting to strategically produce documents for their case before the

opposing party — faced a bitter cold deadline: one week. Over Christmas.

With the clock ticking, Morae knew that relying on traditional methods was not an option. It would require hiring three or four contract attorneys, and likely additional time the client did not have.

But it didn't take a holiday miracle to get the job done. They did it with a single associate attorney and a powerful solution: Relativity aiR for Review.

## Step One: Relevance Review in Record Time

Morae began by using RelativityOne's search term and filtering capabilities to cull their initial population of approximately 52,000 records to 20,000 documents to review in more detail. They then put aiR for Review to work, using it to rapidly analyze subsets of the remaining documents for relevance.

Documents classified as "borderline" by aiR were then put through Review Center in RelativityOne, where active learning helped identify additional relevant documents to be produced. This hybrid workflow that strategically used dual AI tools enabled the team to quickly prioritize the most impactful documents.

The results were immediately apparent. Morae achieved:

- ✓ A 98% recall rate on their relevance review
- ✓ Met the one-week production deadline
- ✓ Slashed review costs by 75% for their client

## Step Two: Issues Sorted, Strategy Set

But Morae didn't stop there. After successfully completing the relevance review, they used aiR for Review's issues analysis to gain a better understanding of their case and categorize nearly 4,000 documents from the production set into 10 key issues. Throughout the process, the team iterated on the prompt criteria

to refine their results and ensure aiR for Review's categorization was spot on. Again, the output was impressive. The team:

- ✓ Completed issues review in one-third the time of traditional methods
- ✓ Gathered insights across the documents in six hours, instead of multiple days
- ✓ Set up a workflow for future productions, including those from opposing counsel

Now, they could accelerate the issues review for the rest of the case, saving even more time and driving faster insights as the litigation progressed.

## Finding That Silver Lining

Morae's use of aiR for Review turned what could have been a holiday dash and scramble into a remarkable success story. The team completed the review with only one associate attorney, all while cutting costs, saving time, and achieving unmatched accuracy.

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"Relativity aiR for Review helped us meet a tight deadline with a fraction of the resources. The solution delivered high-quality, cost-effective results and our clients could not be happier."

**KEVIN FLYNN**, Managing Director, Morae

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